

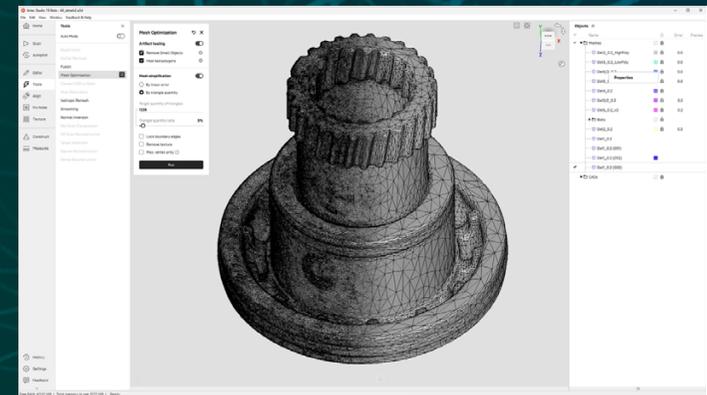


More information  
about Artec Studio  
Visit our knowledge  
base (kennisbank)



# Artec STUDIO 19

- How to create your own User Account
- How to install Artec Studio



# Instructions for new users

This document is meant to help users who recently purchased their first Artec 3D Scanner to get started. In this document we will guide you through the installation process of Artec Studio.

Please take the following steps. Make sure you have an internet connection.

## Step 1

### Register on [my.artec3d.com](https://my.artec3d.com)

Go to [my.artec3d.com/signup](https://my.artec3d.com/signup) and create **your account**. Follow the instructions on the screen.

## Step 2

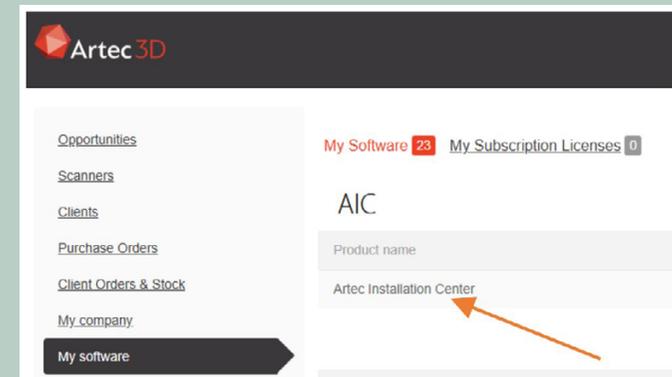
### Download AIC

Log into your new account, switch to “**My Software**” and download software called **Artec Installation Center** (AIC) by clicking on the 64-bit link (see image).

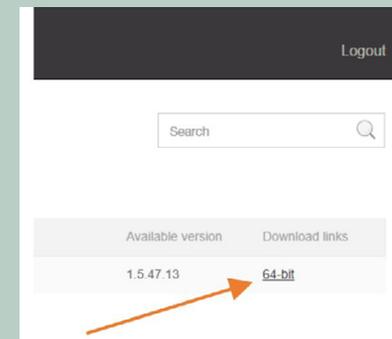
## Step 3

### Install AIC

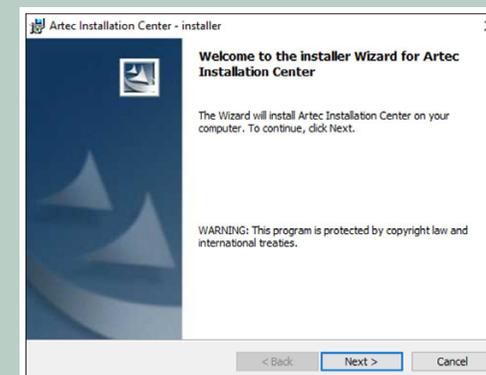
**01** > Open the folder with the downloaded file and run AIC installer. The application window will appear, please click on button “**Next**”.



Step 2: Artec Installation Center



Step 2: Download AIC



Step 3.01: AIC installer

**02** > Here you can choose the location where you want to install AIC.

### Note

We recommend leaving the default location.

Click on **"Next"** button...

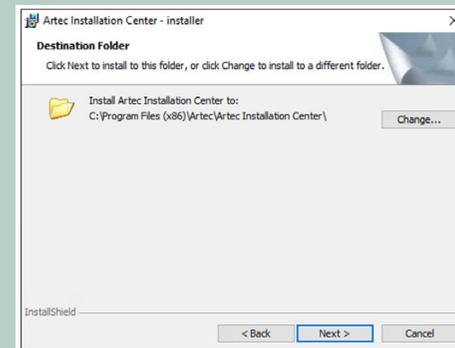
**03** > Confirm that you want to install the app by clicking on **"Install"** button.

### Step 4

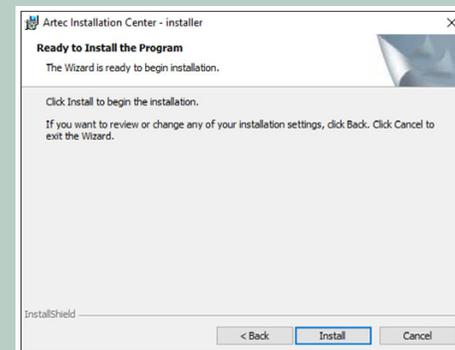
#### Login to my.artec3d.com

Once AIC is installed, you will see a dialog with login/password. Type the login and password from your my.artec3d.com account.

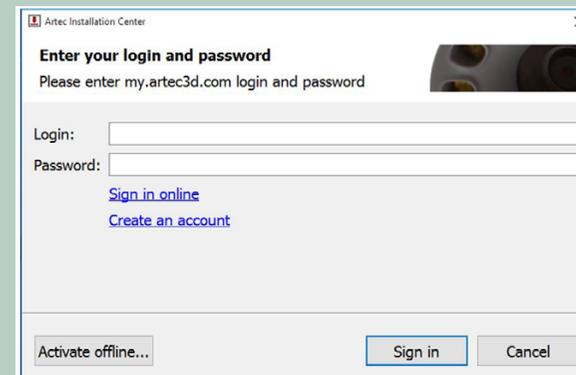
Click on **"Sign In"** to get logged in.



Step 3.02: Destination folder



Step 3.03: Ready to Install the Program



Step 4: Enter your login and password

## Step 5

### Activate your new Artec Scanner

Connect your new 3D Scanner to computer and wait while Windows detects it and displays the message that the new device (your Artec 3D Scanner) is correctly installed on your PC.

- After 3D-Scanner is detected, click on "**Refresh**" inside Artec Installation Center.
- The scanner will be visible in the lower part of the AIC window called "Hardware".
- You may want to check the serial number of the scanner.
- Then click on "**Activate**" near the scanner serial number.
- In a couple of seconds your scanner status in AIC will be changed to "**Activated**".

The scanner is now assigned to your account.

## Note

If another person needs to use your scanner on a different account, then the other user needs to run AIC on his system and instead of Activate there is a new option "**Rent**". Click on this and the message will change in "**On loan**". The scanner is ready to be used on that other account!

## Step 6

### Artec Studio installation

In the top part of the AIC-window you will find the software that belongs to your account. Click on the "**Install**" button near Artec Studio to download and install the software by following the instructions.

In case you experience any issues with your Artec 3D scanner or require technical assistance with your device or Artec Studio, please contact 4C.

Have fun scanning with  
**ARTEC STUDIO!**



## 4C Creative Cad Cam Consultants

4C Creative CAD CAM Consultants is a company specialized in 3D technologies and is located in Emmen, Drenthe. 4C is your partner for delivering professional hardware and software for 3D scanning, reverse engineering, AR & VR and quality control.

### Contact

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For more information, FAQ, updates, documents and videos about Artec Studio go to [4cccc.nl/kennisbank/artec-studio](https://4cccc.nl/kennisbank/artec-studio)



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Your partner for buying  
an Artec 3D scanner in the Benelux